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Procedure to Placing or Cancel Pending Orders During System Failure:

In case of an **IBTS system failure**—whether caused by the investor, broker, or a third-party software vendor—the following steps should be followed:

1. Contact the Broker Immediately

The investor should call their broker and request to speak with the **KATS operator**.

2. Verify Order Status

Ask the KATS operator for an update on all pending (lined-up) orders in the system.

3. Provide Instructions

The investor may instruct the KATS operator to:

- Cancel pending orders
- Place new orders on their behalf
- Amend or modify existing orders

4. Confirmation

Ensure that the operator confirms all actions taken (cancellations, new orders, or amendments).

Regards



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